



African French Speaking Community Support



AFSCS

Impact Report

April 2026



“We are proud to serve the community and feel a sense of belonging.”

(AFSCS’ board of trustees)

Welcome to our Impact Report for 1st April 2025 to 31st March 2026.

On behalf of the trustees of The African French Speaking Community Support, I am delighted to share some inspiring stories, positive news and key impact from the past year. It has been a year of inspiration and impact.

African French-Speaking Community Support (AFSCS) is a registered charitable company operating across England and Wales, with additional international activity currently in the Democratic Republic of Congo. Our charitable purposes, as recorded by the Charity Commission, include education and training, poverty relief, health, community development, equality/diversity-related activity, alongside overseas aid and other charitable purposes.

This impact report covers the financial year 1 April 2025 to 31 March 2026. As of April 2026, the most recent accounts and Trustees' Annual Report for the year ending 31 March 2026 will be publicly available by October 2026. AFSCS's impact report is designed to provide valuable insight into what we have achieved over the last financial year, to inform our funders, partners, volunteers, beneficiaries, and wider members of the public.

We have primarily supported the African French-speaking refugees and migrants, other Black and Minority Ethnic (BME) communities, people who faced poverty, language barriers, poor health and social exclusion in Birmingham and the Black Country. As a charity created for public benefit, we have extended our support to all vulnerable beneficiaries and other customers who have approached us, and it is clear that our support is inclusive.

AFSCS's latest Trustees' Annual Report describes an operating model designed to reduce barriers for disadvantaged and marginalised residents. We have the privilege of serving all age groups (older people, young adults, young people, and children) and are very proud of the support we provide to young people, helping them engage in positive activities designed to pave the way for a bright future.

We hope this impact report encourages and inspires everyone who reads it.



Jacques Matensi-Kubanza

Jacques Matensi-Kubanza,
Chair of the AFSCS' board of
Trustees



Happy to serve

Our Mission

AFSCS UK exists to advance the development and integration of African French-speaking communities living in the UK by promoting civic responsibility, good citizenship, social empowerment, and providing support, guidance, and a voice of influence for these communities. We believe in a society where every household of African French background has access to support to overcome disadvantages and to strive to lead a fulfilling life.

This statement is embedded in our values and our approach to serving the community.

AFSCS **Headline** Stats

Education, Skills, and Employability

- 120 ESOL hours delivered to 43 residents.
- 123 people accessed employment support.
- 33 gained digital skills.
- 63 youth accessed STEM-focused supplementary education.



Immigration, Integration, and Inclusion

- 435+ customers supported this financial year.
- Streamlined refugee support via a new CRM case management system.
- Enabled social participation through specialist signposting.

Welfare, Benefits, and Financial Hardship

- 94 women increased their income through benefits and grants.
- 50 women received £600 annual grants.
- 54 customers received furniture and/or white goods.
- 47 families received essential in-kind clothing and toy donations.

Our Impact

AFSCS **Headline** Stats

Outreach, Health, and Community Well-being

- 750+ hours of 1-to-1 home support provided to vulnerable seniors.
- Assisted with medication, benefits, and daily chores.
- Delivered digital sessions for NHS access.



Children and Young People's Activities

- 168 sessions in sports, music, and digital media.
- 120+ youth developed leadership and teamwork skills.
- 42 children attended a summer trip to Weston-Super-Mare.



Arts, Culture, and Community Engagement

- 85+ Art & Crafts sessions delivered.
- 46 Sewing & Knitting sessions held.
- 3 Art Gallery visits for seniors.
- 1 major cultural entrepreneurship event attended.



Core and Organisational Development

- **Operational Continuity:** Maintained a public Drop-In Centre for welfare, debt, and digital support.
- **Enhanced Governance:** Improved leadership, internal systems, and performance monitoring.
- **High Accountability:** Sustained transparency and service quality as a registered charity.



Our Impact

At a glance

AFSCS Strategic Plans

AFSCS always aims for ambitious strategic plans. We believe in collective decision making, strong governance, accountability, and organisational development.

These three pillars sustain our service delivery approach, and we are flexible to adjust as needed.

Governance

The Charity Commission records AFSCS as a charitable company with up-to-date reporting each year and on time.

Our organisational policies cover safeguarding, internal controls, risk management, social media, volunteer management, and related governance areas.

Accountability

AFSCS comply with the regulator's financial compliance each year.

The year ending 31 March 2026 reports 5 trustees and 9 volunteers, 3 staff, and records total income of £260,368, with all funding contributing to furthering the charity's aims and objectives.

Organisational development

In AFSCS's 2025 - 2026 period, the most clearly evidenced governance milestone is the General Assembly Meeting held in April 2026.

Further, the board discussed priorities for 2025 - 2026, including expanding training and skills development, strengthening the trustees, staff and volunteers.



Funding and partnership

AFSCS's 2025 - 2026 delivery was underpinned by a combination of local authority support, multi-year charitable investment and programme-specific national initiatives.

We are proud to be trusted by many charitable foundations and trusts to support our initiatives in education, youth music, employability, welfare, women, and capacity building.



Overseas activities

AFSCS's activities include overseas aid/famine relief. Our operational scope that includes multiple African countries. During the 2025-2026 period, AFSCS has supported the Orphanage managed by the Sisters of St. Joseph of Turin in Kinshasa, D.R. Congo.

These overseas have solidified the charity's presence in international solidarity. The hope is to reach more countries with various aid.



AFSCS

Highlights

Programme highlights and public benefit delivered during the year:

AFSCS's education and skills activity is visible through local service listings and funder records during the year. In Sandwell's English language support listings, AFSCS is named as a provider of SLN Entry Level 2 ESOL from Victoria Park Skills Centre, aligning with the organisation's long-standing focus on supporting migrants and refugees to build English language capability and participate in local life.

Children, young people and family wellbeing

AFSCS's youth and family activities during 2025 – 2026 are evidenced by multiple public posts and grant records. AFSCS promote a family-centred wellbeing.

Youth music, creative expression and the digital studio

A significant 2025 – 2026 development was AFSCS's participation in a new youth-music investment designed to protect and strengthen grassroots creative spaces. AFSCS benefited from grants provided by Youth Music (Open Doors Fund, supported by Spotify) and by Social Business Investment through Better Youth Spaces. Other youth activities related to social media training, creative art & craft, and sports.

The community connection

AFSCS public posts show engagement with Refugee Week via participation in a June 2025 event in Solihull, described as organised by Entraide.

J. Ndundula

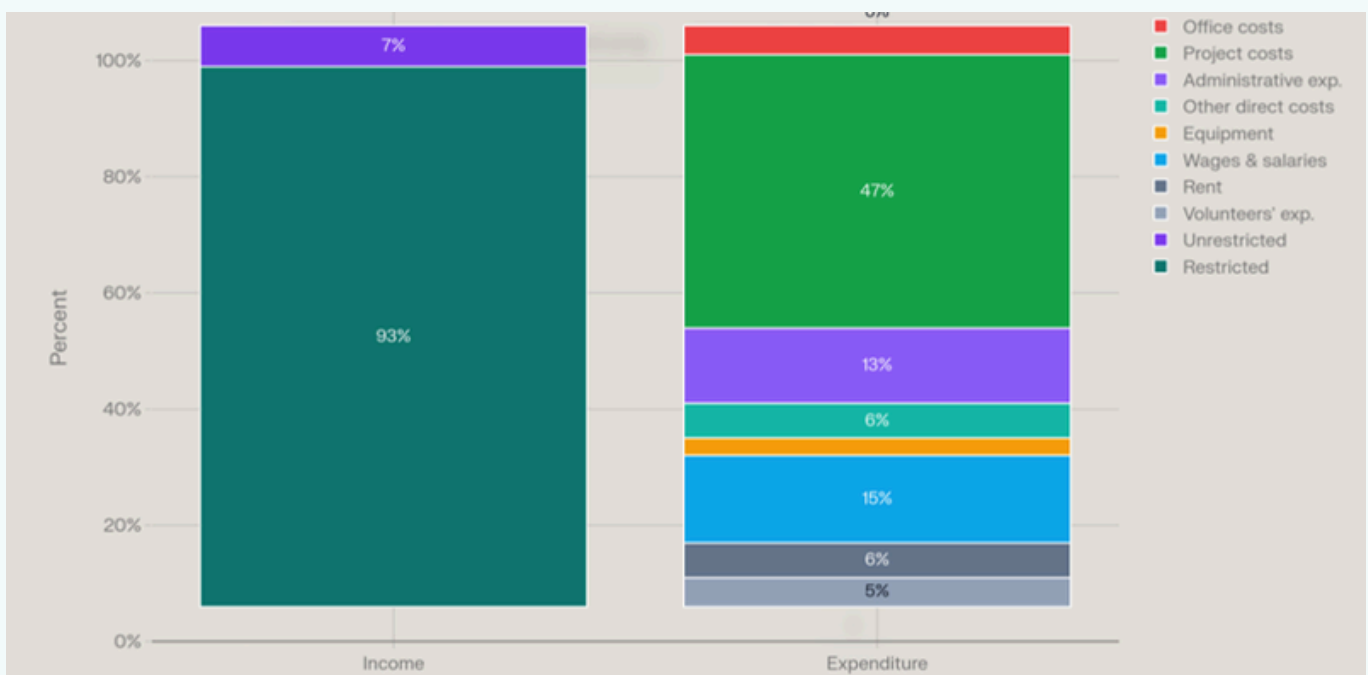
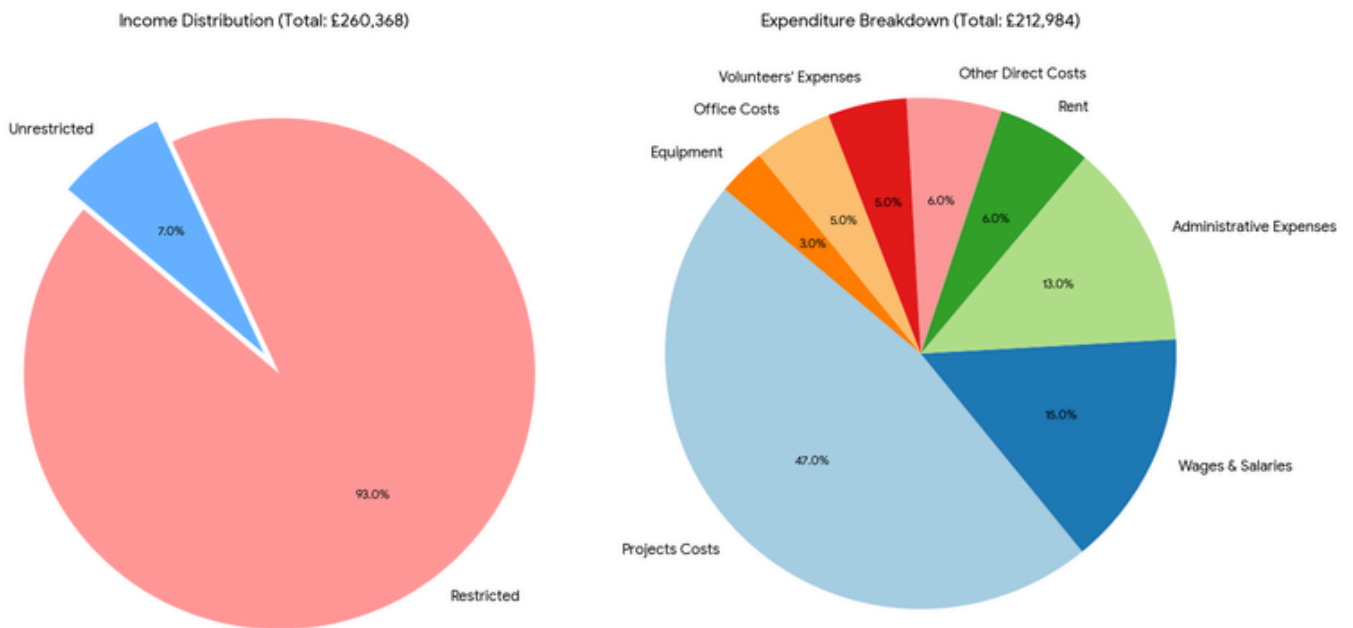
Jason Ndundula
Secretary



Finances

Income and expenditure for the year ending March 2026

AFSCS is dedicated to delivering high-quality services efficiently to ensure maximum value from the funding received.



Funding

The African French Speaking Community Support is grateful for all the grants received during 2025 – 2026; your contributions have made an impactful difference and are vital to achieving our short and long-term objectives. We are thankful to all of you for your financial support.

Funding and grants were most gratefully received from the following trusts and organisations:

AFSCS' Supporters

Sandwell Consortium

Sport England

Do it Now Now

Black Country Together

SCVO

Creative Black Country

Independent Age

Lloyds Bank Foundation

Henry Smith Foundation

Active Black Country

SMBC

Tudor Trust

Social Investment Business

Souter Charitable Trust

Baron Davenport Trust

Youth Music

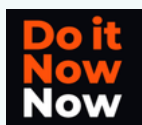
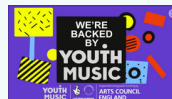
Black Country Together

National Lottery Community Fund

Postcode Local Trust

NHS Black Country

npower



Income maximisation

The African French Speaking Community Support (AFSCS) is dedicated to boosting household stability by ensuring vulnerable community members access their full legal entitlements while minimising unnecessary expenses.

For many, navigating the UK's complex social security system is a daunting task, particularly when compounded by language barriers and social isolation.

Marta, a 65-year-old resident of Sandwell, found herself at a crossroads after moving to the UK. Upon reaching pensionable age, she was left in a precarious financial position, unaware of the support systems available to her. Language barriers further hindered her ability to advocate for herself, leaving her without the income she had rightfully earned through her eligibility.

AFSCS staff and volunteers stepped in to bridge this gap. By providing culturally sensitive, language-appropriate support, the team helped Marta navigate the application processes for her State Pension and Pension Credit.

Recognising that her needs extended beyond statutory benefits, the team also signposted her to Baron Davenport's Charity.

The results of this intervention were life-changing:

- **Income Security:** Marta successfully secured her State Pension and Pension Credit.
- **Additional Funding:** She was awarded an annual grant of £600 from Baron Davenport's Charity.
- **Quality of Life:** Marta transitioned from losing her entitlement rights to living with financial security and peace of mind.

"I am happy to be helped by this charity," Marta shares. "I am so grateful to AFSCS for the support. I am living my life much better than a few years ago."

Through targeted advocacy, AFSCS continues to ensure that no one in our community is left behind due to a lack of information or support.



AFSCS

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African French Speaking Community Support, a registered charity (No. 1169279), is a company limited by guarantee registered in England and Wales (Company No. 08615897).